

From: "Colacurcio, Joe" <Joe.Colacurcio@nielsen.com>.

Sent: 6/2/2009 6:18 AM.

To: [-] <Gary_Heine@Toyota.com>.

Cc: [-] .

Bcc: [-] .

Subject: RE: Nielsen - QA Powertrain/Hybrid Powertrain Hot Topics Updates.

Gary, thank you for the quick follow-up. It is appreciated.

Joe

From: Gary_Heine@Toyota.com [mailto:Gary_Heine@Toyota.com]

Sent: Monday, June 01, 2009 4:29 PM

To: Colacurcio, Joe

Cc: Craig_Erickson@toyota.com; mike_robinson@toyota.com

Subject: Re: Nielsen - QA Powertrain/Hybrid Powertrain Hot Topics Updates

Please see adjustments

Regards,

Gary Heine

Quality Assurance Powertrain Manager

Toyota Customer Services Division

O- 310 468 2521

C- 310 977 0860

F- 310 381 7753

"Colacurcio, Joe" <Joe.Colacurcio@nielsen.com>

06/01/2009 11:51 AM

To

<Gary_Heine@Toyota.com>, <mike_robinson@toyota.com>

cc

<Craig_Erickson@toyota.com>

Subject

Nielsen - QA Powertrain/Hybrid Powertrain Hot Topics Updates

Hello Gary and Mike -

Please review the list below regarding Toyota QA Powertrain "hot topics" which we continue to use in development of the bi-weekly Toyota PQSS Executive Summary and are placing increased emphasis on for daily BuzzAlerts. Please confirm any changes or additions as we begin reporting for June.

QA Powertrain Hot Topics

- § 2007-20010 All model engine Oil Leaks
- § All engine noise on 2007 – 20010 Models (including cold engine knocking type noise for all 2007 and 2008 models)
- § 2007-20010 ES 350 and Camry V6 ATM shift concerns
- § 2007-20010 Tundra, 2008-2010 Sequoia ATM concerns
- § 2007-20010 Tundra shuddering on the highway at speed
- § 2009-2010 Corolla/Matrix Powertrain concerns
- § All Lexus IS250/IS350, ES350, GS350, RX350 GR-series engine concerns

- § 2008-2010 Prius refueling difficulty/problems (wont take gas/pump clicks off)
- § All Hybrid Inverters - converter
- § All models unintended acceleration - sudden acceleration

Thanks in advance,
Joe Colacurcio
Senior Analyst, Automotive
Nielsen Online

The Nielsen Company
50 West RiverCenter Blvd.
Third Floor
Covington, KY 41011

859.905.4936 voice
610.462.3048 mobile
joe.colacurcio@nielsen.com
www.nielsen-online.com
<http://nielsen-online.com/blog>